

# Privacy Policy

Effective Date: April 18, 2025

getdivorce.in (“we”, “our”, or “us”) operates the website <https://getdivorce.in> (the “Service”). This page explains our policies regarding the collection, use, and disclosure of personal data when you use our Service and your associated rights.

By using our platform, you agree to the collection and use of information in accordance with this Privacy Policy. Unless otherwise stated, terms used herein have the same meanings as in our Terms and Conditions.

## 1. Information We Collect

We collect various types of information to improve, protect, and personalize your experience with getdivorce.in.

### A. Personal Data

While using our Service, we may ask you to provide personally identifiable information (“Personal Data”) such as:

- Full name
- Phone number
- Email address
- City and state of residence
- Documents you upload (e.g., ID proof, marriage certificate etc.)
- Payment details (securely processed via third-party gateways)

### B. Usage Data

We also collect non-personal information automatically when you access our Service. This may include:

- IP address
- Browser type and version
- Pages visited
- Date and time of access
- Time spent on pages
- Device information and identifiers

## 2. Tracking & Cookies

We use cookies and similar tracking technologies (such as pixels or tags) to monitor activity and store certain data.

Types of cookies we use:

- Session Cookies: Essential for operation of the Service
- Preference Cookies: Save your preferences for future visits
- Security Cookies: Enhance login and user data protection

You can modify your browser settings to refuse cookies, though some features of our site may not function properly without them.

### 3. How We Use Your Information

We use the information we collect to:

- Deliver and maintain our legal services
- Communicate important updates
- Facilitate secure document uploads and payment
- Customize the user experience
- Detect, prevent, and address technical or legal issues
- Analyze user behavior to improve our Service
- Comply with legal and regulatory obligations

### 4. Data Sharing & Disclosure

We do not sell, rent, or trade your personal data.

We may disclose data:

- To trusted third-party service providers (e.g., hosting, analytics, legal professionals) who assist in operating our Service
- When required by law, court order, or legal process
- To protect the legal rights of getdivorce.in and its users
- To prevent or investigate fraud, abuse, or security threats

All third-party providers are bound by confidentiality agreements and use your data only for the specified purpose.

### 5. International Data Transfer

If you are accessing the Service from outside India, please note that your data may be transferred to and processed in India. By using our Service, you consent to such transfer.

### 6. Data Security

We take reasonable steps to protect your personal data through encryption, secure servers, and restricted access. However, no online transmission or storage method is 100% secure. We encourage you to keep your account information confidential and notify us of any suspected unauthorized use.

### 7. Children's Privacy

Our services are not directed to individuals under the age of 18. We do not knowingly collect data from minors. If you believe your child has submitted personal data to us, please contact us immediately.

## 8. Third-Party Links

Our website may contain links to external sites. We are not responsible for the privacy practices or content of third-party websites. We encourage users to read their privacy policies.

## 9. Remarketing & Advertising

We may use Google Ads, Facebook, or similar platforms for remarketing. These services may use cookies to serve ads based on your previous visits to our site. You can opt out of such advertising via your browser settings or through Google Ads Settings.

## 10. Analytics

We use tools like Google Analytics to understand how users interact with our website. This helps us improve design, speed, and usability. You can opt out by using the Google Analytics opt-out browser add-on.

## 11. Changes to This Policy

We may update our Privacy Policy from time to time. Any changes will be posted on this page with an updated "Effective Date." You are advised to review this policy periodically.

## 12. Your Rights & Choices

As a user, you have the right to:

- Access, update, or delete your personal information
- Withdraw consent where applicable
- Request data portability (where legally applicable)
- To exercise any of these rights, email us at [support@getdivorce.in](mailto:support@getdivorce.in).

## 13. Contact Us

If you have any questions or concerns about this Privacy Policy or your data, you can contact us:

✉ Email: [support@getdivorce.in](mailto:support@getdivorce.in)

📍 Address: Patna, Bihar, India

📞 Call: +91-9229063406